

125 West Summer Street TN REGULATORY AUTHORITY
P.O. Box 1387 DOCKET ROOM
Greeneville, TN 37744
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March 13 December 13, 2003

Mr. David Foster
Tariff Manager
Tennessee Regulatory Authority
460 James Robertson Parkway
Nashville, TN 37243-0505

Re: East Tennessee Network Toll Dialing Parity Plan

Dear Mr. Foster:

Please find enclosed an original and fourteen (14) copies of the Toll Dialing Parity Plan for East Tennessee Network, LLC. Please return to us the extra copies stamped "filed" in the enclosed self-addressed and postage pre-paid envelope.

East Tennessee Network, LLC, was certificated to provide Local Exchange and Interexchange service in Tennessee in Docket Number 01-00728. In its application, East Tennessee Network stated it would file a Toll Dialing Parity Plan in advance of any deployment of voice service in Tennessee. East Tennessee Network is preparing to deploy voice service and requests approval of this Plan.

Thank you for your assistance in this matter. Should you have any questions, please do not hesitate to contact me.

Sincerely,

C. Duane Uhls

**Chief Operating Officer** 

East Tennessee Network, LLC

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## EAST TENNESSEE NETWORK, LLC

# INTRALATA TOLL DIALING PARITY IMPLEMENTATION PLAN

#### 1. Purpose

East Tennessee Network, LLC, describes herein the process for implementing IntraLATA Toll Dialing Parity (Plan) in its exchanges located in the State of Tennessee. The intent of this plan is to provide a proposal that, upon implementation, would provide customers with the ability to preselect the telecommunications carrier of their choice for routing their 1+intraLATA toll calls.

#### 2. IntraLATA Environment

East Tennessee Network, LLC, is implementing 1+IntraLATA toll calling. Implementation of 1+IntraLATA toll dialing parity will permit our customers to pre-select the carrier of their choice to provide 1+IntraLATA long distance services.

### 3. Implementation Schedule

East Tennessee Network, LLC will implement intraLATA toll dialing parity coincident with the approval of its General Subscriber Services tariff and Interexchange Service tariff. Each customer will be notified of availability of the Plan by bill inserts in their first billing.

#### 4. Carrier Selection Process

East Tennessee Network, LLC, will implement the full 2-PIC carrier selection methodology. With the full 2-PIC methodology, customers will be able to pre-subscribe to one telecommunications carrier for interLATA toll calls and pre-subscribe to the same or a different participating telecommunications carrier, including their existing local exchange company for intraLATA toll calls.

East Tennessee Network, LLC, employees who communicate with the public, accept customer orders, and serve in customer service capacities will be trained to explain the process to customers for making PIC changes for intraLATA toll calls. Business Office personnel will be prepared to make changes in customer records based upon requests from customers or carriers. Processes are in place to provide new customers with an opportunity to choose their intraLATA toll carrier from available carriers.

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Customers will be assessed a PIC change charge of \$5.00 for changing their intraLATA carrier, except for new subscribers to East Tennessee Network, LLC, service.

Customers who contact East Tennessee Network, LLC, requesting new telephone exchange service will be advised of the telecommunication carriers (including East Tennessee Network, LLC) available to provide interLATA toll service. The intraLATA toll carriers will be presented in a competitively neutral manner. Customers who do not make a positive choice for an intraLATA toll carrier will be identified as a "no-PIC" and will not be automatically defaulted to a carrier. Customers identified as "no-PIC" will be required to dial 101XXXXX to place intraLATA toll calls until they make an affirmative choice for an intraLATA toll carrier.

Respectfully submitted,

C. Duane Uhls CEO December 6, 2002